**Job description**

 **Lead Restoration Technician**in Water/Fire/Mold Restoration to seek out and run jobs according to our industry-leading standards. The Restoration Technician is responsible for restoration/mitigation and cleaning jobs. This position requires a person who is self-motivated, experienced in Restoration, and has great customer service skills. It is crucial that we find people who are team players to add to our staff. **WE ARE LOOKING FOR GREAT PEOPLE & WILL TRAIN THOSE WHO HAVE A GREAT ATTITUDE, A DESIRE TO ADVANCE, AND A WILLINGNESS TO LEARN.**

**Primary Responsibilities:**

· Explain process and answer customer questions, as needed.

· Monitor, communicate, and respond to customer needs/concerns.

· Communicate clear expectations to Production Technicians and supervise their activities.

· Perform production processes as scheduled and ensure quality control.

· Identify safety hazards, communicate, and establish control measures to ensure the safety of occupants and workers.

· Manage job file documentation to ensure complete and accurate project details.

· Manage and control costs of production projects.

· Manage assets by protecting and using equipment and materials properly.

**Position Requirements:**

· Effective written and oral communication

· Basic math skills

· Experience in cleaning/restoration preferred

· High school diploma/GED

· Must be available to be on call

· IICRC certifications preferred

· Ability to lift a minimum of 50 pounds regularly, occasionally up to 100 pounds with assistance

· Ability to climb ladders, work at ceiling heights, work in tight spaces (e.g., crawl spaces, attics)

· Ability to sit/stand/walk for prolonged periods of time

· Ability to repetitively push/pull/lift/carry objects

· Ability to work with/around cleaning products/chemicals

· Ability to travel locally and out of state when necessary

· Ability to successfully complete a background check and drug test subject to applicable law

Job Type: Full-time

Pay: $13.00 - $16.00 per hour